



Quality Policy Statement

DAI Guyana Inc. is committed to providing quality training and mentorship as well as other services to our clients and all other interested parties. Our mandate is to build the capacity and competitiveness of local Guyanese companies so that they can gain opportunities in the oil and gas and other sectors of Guyana's economy.

DAI Guyana Inc., through its programme, the Centre for Local Business Development, expects that Guyanese companies undertaking its training will build their knowledge and skills in core O&G activities including procurement practices, the ability to market themselves to international companies, and the ability to maintain their own Health, Safety, Security, Environment and Quality Management Systems in conformity with international standards. Further, it is expected that Guyanese companies will also build their knowledge and skills in core business areas such as financial, human resource, and supply chain project management. This achievement will result in efficiency and productivity, a strong client focus and will lead to enhancement of long-term sustainability.

The management of DAI Guyana Inc. will demonstrate leadership and commitment and shoulder the responsibility for establishing, implementing and maintaining the quality management system to satisfy ISO 9001: 2015 standard requirements, legal and client requirements and internal service standards.

DAI Guyana Inc. aims to meet these requirements by:

- Identifying and addressing risks and opportunities to all interested parties.
- Ensuring employee competence to implement this system through communication, training and development.
- Setting SMART quality objectives and monitoring how DAI- Guyana Inc. meets these.
- Monitoring and measuring DAI- Guyana Inc. 's ability to meet standard, client and legal requirements.
- Investigating all instances of non-conformity and developing corrective actions to address them.
- Ensuring that DAI-Guyana Inc. sets a framework for defining objectives and adopt a continuous improvement model which includes annual management system reviews and audits in keeping with ISO 9001: 2015 requirements.

DAI-Guyana Inc's leadership team commits to providing the necessary human and capital resources, as this entity strives to personify excellence in customer/ client satisfaction in the coordination and delivery of training and mentoring services.

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Version Number:4 Version Date:21-Oct-2023 Document Number: DAIG-QTY-POL-0001