

VACANCY: IT Support Officer

Description: We are currently seeking an experienced IT Support Officer to join our rapidly growing team.

The successful candidate will be responsible for ensuring that the technology needs of the organization and its tenants are met with the highest value, and satisfaction with cost saving strategies.

Job Type: Long Term Role with 9 hours, 5 days' work week schedule

Qualifications:

The role of the IT Support Officer requires:

- Degree in Information Technology or Certifications CompTIA Network+, CCNA, VMware VCP, CompTIA Network, Security+, Microsoft (MTA, MCSA) or relevant field
- Minimum of three (3) years' proven experience in Linux/Windows system administration
- Solid understanding of Linux-based software service programs such as Apache, NFS, DHCP, Bind/DNS, LDAP
- Working knowledge of wireless data systems, fiber-optics, SIP/VOIP, Windows & Linux Operating Systems, Cisco Technologies
- Experience with wireless radio systems and radio frequency (RF) propagation

Duties:

The successful candidate will perform duties such as:

- Execute and provide leadership for the comprehensive management, operational, and administrative responsibilities of the IT Department
- Assist with various projects and initiatives to support the IT Department inclusive of planning and design complex wireless voice and data communication system, deployments, upgrades, and expansion
- Develop various projects and initiatives to support the organization and the Information Services department, inclusive of planning and design complex wireless voice and data communication system, deployments, upgrades, and expansions
- Manages and ensures timely completion of requests related to the department for IT surveys, and special requests made by external and internal organizations that involves configuring, testing, monitor, analyses performance and troubleshooting of all network and communication devices

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Remuneration

Compensation will be based on academic qualification and experience.

Instructions to apply:

1. Visit our website (<https://www.gysbi.com/careers>) and follow the instructions there to apply.

Closing Date: Friday September 4th, 2020